Wisconsin Public Library Consortium Technology Collaboration Steering Committee Agenda SPECIAL MEETING Monday, July 14, 2025 - 11:00 am - 12:00 pm Zoom connection below NOTE: This meeting packet is a Google workbook, see tabs at left.

1. Call to order

2. Concluding the WPLC Data Dashboard Pilot and determining Next Steps/Recommendations

Background: The Data Dashboard Pilot project is the culmination of work spanning several years, beginning with the initial suggestion from the Technology Operations Committee in 2022-2023. The Operations Committee, comprising System IT and ILS practitioners, introduced the need for a statewide Data Dashboard tool to the WPLC Technology Steering Committee. In response, the Technology Steering Committee commissioned a Data Dashboard Exploration workgroup in October 2023. The workgroup identified elements needed in a dashboard, and evaluated several dashboard products from statewide colleagues (ie: SCLS, Kenosha Public Library, Bridges) and other vendor solutions. The workgroup produced a WPLC Data Dashboard Exploration: Findings and Recommendations report, which in turn launched the WPLC Data Dashboard Pilot. (see tab)

To date, the WPLC Technology Steering Committee has discussed the pilot at its last two meetings, held in <u>March</u> and <u>June</u> 2025 (see tabs). The Technology Steering Committee successfully requested an extension of access to the <u>WPLC Data Dashboard piloted tool</u> through December 31, 2025 for the purposes of allowing more time to review feedback, gauge interest, and develop a proposal for the WPLC Board's consideration.

During the Meeting:

- **a.** Discussion: Any remaining questions from the committee on the project background and work to date?
- **b.** Review Desired Outcomes and Future Considerations for the pilot project (see tab left)
- c. Presentation: <u>Data Dashboard Pilot Project Report: September December 2024</u> <u>Findings and Feedback</u> - Kim Kiesewetter
- **d.** Action: What did the committee learn from the Data Dashboard Proof of Concept Pilot? The committee should answer the following tool-agnostic questions.
 - Is there a need for access to an interactive, designed-for-novice-users data dashboard of Annual Library Survey data elements at the statewide level, accompanied by training and support materials? (yes or no)
 - If yes, should WPLC continue to play a role in offering this as a statewide collaborative service? (yes or no)

- e. Action: Determine next steps and report to the WPLC Board on the learnings from the Data Dashboard Pilot and subsequent next steps.
 - If Agenda Item C = no, then the group can discuss how to present these findings to the WPLC Board.
 - If Agenda Item C = yes, then the group can discuss and develop a series of recommendations (scenarios below may be helpful, but are not an exhaustive list)

Possible Scenarios for Consideration

Option 1: **Design and promote a Statewide Dashboard Showcase in 2026** to extend access to the piloted dashboard and promote/highlight access to other statewide dashboard tools and materials. Additionally, to expand the research on how data dashboards are being used in Wisconsin libraries.

Possible activities could include:

- Extend access to the piloted dashboard (Looker Studio) through December 2026 and identify/promote other existing statewide dashboards to the wider public library audience.
- Develop a series of webinars and training materials on the Looker Studio dashboard, the SCLS dashboard as another readily-available statewide dashboard tool, as well as any other comparable dashboards available.
- Coordinate a statewide data dashboard symposium, inviting presentations from all systems with data dashboard tools. The symposium could share tools and use-case examples, as well as a focus group discussion on the usability of current tools available statewide, future development requests, and other unmet data needs.
- Potentially create a data dashboard user group.
- Conduct a statewide comparison survey/assessment of any available dashboards.
- Determine a cost-sharing model that could include credit for systems with existing annual report data visualization dashboards.

Option 2: Share findings with the WPLC Board and terminate access to the piloted dashboard (LookerStudio) after the extension (December 31, 2025)

- Direct folks to the SCLC Tableau Dashboard (or others) as a readily available public, statewide dashboard tool.
- Systems and libraries interested in continued access to the Looker Studio dashboard (WiLS) may subscribe to this resource through WiLS
- Encourage the development of additional trainings and materials to support equitable data dashboard use.

Option 3: Share findings with the WPLC Board and recommend WPLC funding for an annual subscription to the piloted dashboard. (Looker Studio)

Design an ongoing tool evaluation and review process.

- Build annual dashboard costs into WPLC annual budget in 2026
- Continue to monitor Wisconsin library dashboard landscape and bring new developments to the WPLC Technology Steering Committee
- Determine a cost-sharing model that could include credit for systems with existing annual report data visualization dashboards.

Option 4: Other scenario(s) presented by the WPLC Technology Steering Committee members

3. Review timeline and next steps

4. Adjourn

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